



Volunteer Driver – Role Description

About the role: Chain of Hope runs an International Child Referral Programme, providing vital treatment to children from countries where there is little or no access to cardiac care. We bring children to the UK for surgery and our volunteers help us to support the children and their families' whilst they are here. Volunteers are integral to the smooth running of the UK programme and provide a valuable chain of support for the Child Referral Team.

Volunteer Drivers provide transport to patients and their parent or guardian to and from various places during their stay in the UK. Primarily this is between hospital, the Host Family home, and the airport, but occasionally to other locations as well. This role is hugely valuable to Chain of Hope as often our patients are not able to travel on public transport.

Time commitment: This role is on an ad-hoc basis, weekdays, evenings or weekends. We ask that volunteers can commit to supporting us for a minimum of 12 months.

Location: Greater London

Volunteer Drivers must have:

- A full, clean, in date driver's licence
- Fully comprehensive insurance
- Notified their insurance company that they will be using their vehicle for a voluntary purpose (*this should not affect the cost of your insurance policy*)
- Own an easily accessible vehicle with up-to-date tax and MOT

Opportunities of the role:

- Develop skills in listening and supporting people through challenging situations
- Learn about working with people from a variety of different cultures and backgrounds
- See the rewarding results of Chain of Hope's work and become a part of our community

Desired experience and qualities:

- Ability to drive safely, in accordance with all road laws and the Highway Code
- Ability to drive in a manner that makes passengers feel safe and comfortable
- Able to use own initiative
- Flexible, reliable, committed, and punctual
- Excellent communication skills
- Friendly and compassionate
- Willingness to take onboard feedback from staff in order to provide the best possible support
- Have respect and understanding of different cultural behaviours, practices and religions

What we will provide:

- Induction to Chain of Hope
- Relevant training needed to successfully carry out the role
- Regular support groups as well as ongoing one-to-one supervision
- An annual one-to-one review
- Reimbursement of reasonable out of pocket expenses, as outlined in the volunteer handbook
- Reimbursement of mileage at a rate of 0.45p per mile

Volunteer Drivers must be aged 21 or over. This role is subject to a successful interview, an enhanced Disclosure and Barring Service check, completion of safeguarding training, and the provision of two satisfactory references.

For more information or to apply for this role please contact Charlotte at charlotte@chainofhope.org